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[FIND A COLLEGE](#) [APPLY FOR COLLEGE](#) [DATA](#) [NEWS & MEDIA](#) [CONTACT](#)

[HOME](#)

[STUDENTS](#) ▢

[COLLEGE PROFESSIONALS](#) ▢

[ABOUT US](#) ▢

Complaint Process Notice

Most complaints, grievances or disciplinary matters should be resolved at the campus level. This is the quickest and most successful way of resolving issues involving a California Community College (CCC). You are encouraged to work through the campus complaint process first before escalating issues to any of the following resources. Issues that are not resolved at the campus level may be presented to:

- The [Accrediting Commission for Community and Junior Colleges](#) (ACCJC) if your complaint is regarding compliance with academic program quality and accrediting standards
- The [Chancellor's Office legal division](#) If your complaint involves unlawful discrimination
- The Chancellor's Office by completing the web form below

Nothing in this disclosure should be construed to limit any right that you may have to take civil or criminal legal action to resolve your complaints

The California Community Colleges Chancellor's Office (CCCCO) has provided this disclosure to you in compliance with the requirements of the Higher Education Act of 1965, as amended, as regulated in CFR 34,

Sections 600.9 (b) (3) and 668.43(b). If anything in this disclosure is out of date, please notify the CCCCCO in writing at:

1102 Q St., Suite 4550, Sacramento, CA 95811-6549.

This disclosure was last revised on 5-09-11.

Complaint Form

I have read and understand the Complaint Process Notice, as provided above.

Yes

Complaint Category

(Select all that apply. If you do not see a category that applies to your complaint, select "Other" and describe the issue in the ALL DETAILS box below)

Academic Disputes

Accounting/Billing

Customer Service

Educational Quality

Fraud and Abuse

Health and Safety

Privacy

Program Scheduling/Availability

Other

Have you tried resolving the issue with the college and/or district?

Yes

No

(You are encouraged to work through the campus/college/district complaint process first before escalating issues by using this Complaint Form.)

If you have tried to resolve the issue with the college or district, please provide the name of staff you have been working with:

College and/or District:

Relationship to College/District:

Employee (management, staff, full-time ro part-time)

Faculty

Staff

Other/Remain Anonymous

Do you wish to remain ANONYMOUS for this complaint?

Yes

No

(If you desire to remain ANONYMOUS, you will not receive any contact follow up, even if you provide your name, phone number and/or email information below)

Your Name

Your phone number

Your email

(If you have supporting documentation to provide, complete the "Your email:" box and indicate in the ALL DETAILS box above you have documents to supply. The individual who will be reviewing your complaint will email you and request the documents at that time)

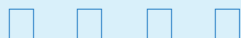
Please provide ALL DETAILS regarding your complaint:



California
Community
Colleges

**CALIFORNIA COMMUNITY
COLLEGES CHANCELLOR'S
OFFICE**

1102 Q Street, 6th Floor
Sacramento, CA 95811
916-445-8752
info@cccco.edu



STUDENTS

- [Find a College](#)
- [Apply for College](#)
- [Pay for College](#)
- [Career Education](#)
- [Support Services](#)

**COLLEGE
PROFESSIONALS**

- [Data](#)
- [Guided Pathways](#)
- [Resource Center](#)

ABOUT

- [About California
Community Colleges](#)
- [Vision for Success](#)
- [State of the System](#)
- [Key Facts](#)
- [Chancellor's Office](#)
- [Board of Governors](#)
- [Consultation Council](#)
- [News & Media](#)
- [Reports](#)
- [Contact](#)

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